

Ratings & Reviews Menu

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My Ratings & Reviews

My HomeAdvisor Overall Rating

31 Total Reviews

4.86

Ratings by Criteria

Quality	4.89
Customer Service	4.87
Value For Money	4.82

Ratings Distribution

5 Stars	29
4 Stars	1
3 Stars	0
2 Stars	1
1 Stars	0

My Current Instant Booking Score: 90% [More Information](#)

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- Stand Out to Homeowners**

52% of consumers report that positive reviews make them more likely to hire a business.

- Quantity and Quality Matter**

Our most successful pros have an overall high rating score and a minimum of 5-10 reviews

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Ratings & Reviews

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06/08/2013

2.33

Quality: 3.5

Customer Service: 1.0

Value for Money: 2.5

Review by a Homeowner in Saint Clair Shores, MI

Project: Modify a Space to Accommodate a Disability

Comments: Overall "Integrity Brothers" know what they are doing, however this 1/2 day job ended up being stretched out over three days because of concern about other jobs, a THREE HOUR LUNCH, and lack of proper tools at jobsite. VERY FRUSTRATING, especially after lengthy conversations to avoid all of this prior to the job beginning. They showed up on Saturday to finish the job because they literally did not have the materials at the jobsite the day prior. Combine that with the fact that they disappeared for three hours for another job, WHICH THEY DID NOT TELL US ABOUT, meant they could not finish our job in the timely fashion that was agreed upon. Since then we contacted them to try to get an invoice for state reimbursement for the job, and they were unresponsive.

Your Comments:

This job was very challenging. We were widening a doorway. The customer had unrealistic expectations and believed that it should only take a few hours. The customer also states that we took a 3 hour lunch which we didn't but rather had to receive a ramp delivery for another customer. He was told this but still misrepresented the facts. We tried our best to finish that day, but He and his wife needed to go. All that was left to do was the door casings. We even showed up on a holiday Saturday to finish up. Our ratings are high because we are a great company that does great work.

[Update Your Comments to This Review](#)

06/05/2013

5.0

Quality: 5.0

Customer Service: 5.0

Value for Money: 5.0

Review by John T. in Bloomfield Hills, MI

Project: Modify a Space to Accommodate a Disability

Comments: Showed up, got it done with a minimum of fuss.

[Add Your Comments to This Review](#)

05/05/2013

5.0

Quality: 5.0

Customer Service: 5.0

Value for Money: 5.0

Review by Kathleen C. in Eastpointe, MI

Project: Build or Replace Wheelchair Ramps

Comments: We were very pleased with the ramp build. Lots of communication. Our city has an ordinance that required the design to be changed and increased the cost, but it wasn't the company's fault. The ramp has been installed for a couple of weeks now and we're very pleased with it (it's a modular aluminum system, very low maintenance).

[Add Your Comments to This Review](#)

10/09/2012

5.0

Quality: 5.0

Customer Service: 5.0

Value for Money: 5.0

Review by Jennifer L. in Saint Clair Shores, MI

Project: Build or Replace Wheelchair Ramps

Comments: Job was completed within promised timeframe at cost estimate.

[Add Your Comments to This Review](#)

01/13/2012

5.0

Quality: 5.0

Customer Service: 5.0

Value for Money: 5.0

Review by Eric & jenny S.

Project: Remodel or Renovate One or More Rooms

Comments: He is very conscientious and a very skilled contractor. He did a lot of different types of jobs for us, he even made built in cabinet, and did some exterior work for us.

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01/11/2012

4.67

Quality: 5.0

Customer Service: 5.0

Value for Money: 4.0

Review by Dan C.

Project: Repair or Partially Replace Wood Flooring

Comments: He is a really good guy. Very trust worthy and is very accommodating.

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